

## Scrutiny Recommendation Tracker 2024/25

Date	Topic	Responsible Officer	Resolution and Recommendations	Outcome/Progress
9 May 2024	REPORT OF THE TASK AND FINISH GROUP – Strategic Key Performance Indicators	Assistant Director – Transformation, ICT & Digital	<p><b>RESOLVED</b></p> <ol style="list-style-type: none"> <li>1. That the Scrutiny Committee recommend that Council agree the recommendations, as set out in section 6 of this report.</li> <li>2. To recommend that officers produce report outlining how the KPIs are produced which is circulated to all councilors.</li> <li>3. To recommend that the Chair of Scrutiny writes to Natural England and the Environment Agency regarding access to data.</li> </ol>	<p>The recommendations of Scrutiny Committee were agreed by Cabinet at their meeting on the 8 July 2024 and were recommended onto Council. Meeting to take place in July.</p> <p>Letter to be written to the Natural England and the Environment Agency.</p>
9 May 2024	Future direction of Policy Committees	Chief of Staff & Monitoring Officer	<p><b>RESOLVED</b></p> <p>That Scrutiny Committee recommends to officers to take forward proposals for the Cabinet Policy Committees, as detailed in appendices A to D of the report, subject to adding to the terms of reference to routinely monitor Key Performance Indicators in the</p>	<p>Council at its AGM on 20 May 2024, approved the recommendations of Officers that were considered and endorsed by Scrutiny Committee.</p>

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			thematic areas.	
9 May 2024	<p><b>&lt;Call-in&gt;</b></p> <p>Policy for Residents Experiencing Domestic Abuse</p>	Assistant Director – Individuals and Families	<p><b>RESOLVED</b></p> <p>To refer the matter back for reconsideration by the executive; with the following recommended changes:</p> <ul style="list-style-type: none"> <li>• Add additional information into the policy around the offer of the Council and what work is already underway within this area.</li> <li>• Recommend that the relevant policy committee conduct a review on what more the Council can do this in area in collaboration with our partners.</li> <li>• Amend the section of the policy regrading children to ensure we advocate for additional support to children</li> </ul>	Cabinet at its meeting on 8 July 2024, endorsed Scrutiny’s recommendations and amendments to the Policy were delegated to the Assistant Director Individuals and Families in consultation with the Communities Portfolio Holder.

Date	Topic	Responsible Officer	Resolution and Recommendations	Outcome/Progress
25 July 2024	Procurement	Assistant Director – Finance & S151 Officer	<p><b>RESOLVED</b></p> <p>To receive the report on an overview of procurement.</p>	No further action required.
25 July 2024	Customer Experience Programme	Assistant Director – Transformation, ICT & Digital	<p><b>RESOLVED:</b></p> <ol style="list-style-type: none"> <li>1. To convene a member user group to test user journeys and provide feedback on development of the Customer Experience Platform.</li> <li>2. That the Scrutiny Committee adds a review of key milestone one – Roadmap for Customer Journey mapping – to its work programme to allow for input into the proposed draft document. This would be added to the meeting on the 24 October 2024.</li> <li>3. To note that an informal update on the result of the procurement process will be circulated via email to members.</li> </ol>	Item added to the Work Programme for October 2024. Member user group to be convened.