

Appendix 5: Engagement Comparators – Food Hygiene Ratings

Table A: Number of New Food Business Registrations that engaged with the Business Regulatory Support Hub and subsequent Food Hygiene Rating

	Broadland District Council	South Norfolk Council
Went on to have a Rating of 4 ('good')	0	1
Went on to have a Rating of 5 ('very good')	7	11
No Rating or Awaiting Inspection	9	12
TOTALS	16	24

Food Hygiene Rating lower than a 5-rating (Very Good) = 1 out of 40 (2.5%)

Table B: Number of New Food Business Registrations that did not have contact with the Business Regulatory Support Hub (Control Group)

	Broadland District Council	South Norfolk Council
Went on to have a Rating of 1 ('major improvement is needed')	1	0
Went on to have a Rating of 4 ('good')	1	7
Went on to have a Rating of 5 ('very good')	19	35
No Rating or Awaiting Inspection	6	8
TOTALS	27	50

Food Hygiene Rating lower than a 5-rating (Very Good) = 9 out of 77 (11.7%)

The 11.7% included one food premises that was '**broadly non-compliant**'. Typically, this requires further revisit(s) by an Environmental Health Officer and consideration of enforcement action.

Notes:

Recent registrations are most likely to be food businesses that are either yet to start trading, or are '*Awaiting Inspection*', where the outcome of advice from the Business Regulatory Support Hub has yet to be determined.

The above data relates to all new food business data from 1st June to 29th November 2023. Early data for food business registrations did not benefit from the subsequent appointment of the current Business Regulatory Support Hub Coordinator.