

# Broadland Service Improvement and Efficiency Committee

## Agenda

### Members of the Broadland Service Improvement and Efficiency Committee

Cllr Justine Thomas (Chairman)  
Cllr Peter Bulman  
Cllr Sue Catchpole  
Cllr Stuart Clancy  
Cllr Adrian Crotch  
Cllr Susan Holland

Cllr Ken Kelly (Vice-Chair)  
Cllr Ian Mackie  
Cllr Martin Murrell  
Cllr Grant Nurden  
Cllr Dan Roper

### **Date & Time:**

Monday, 27 March 2023 at 6.00 pm

### **Place:**

Council Chamber - Thorpe Lodge, 1 Yarmouth Road, Thorpe St Andrew, NR7 0DU

### **Contact:**

Leah Arthurton, tel 01508 533610  
Email: [committee.bdc@southnorfolkandbroadland.gov.uk](mailto:committee.bdc@southnorfolkandbroadland.gov.uk)  
Website: <http://www.southnorfolkandbroadland.gov.uk/>

### **Public Attendance:**

If a member of the public would like to attend to speak on an agenda item, please email your request to [committee.bdc@southnorfolkandbroadland.gov.uk](mailto:committee.bdc@southnorfolkandbroadland.gov.uk), no later than 5.00pm Wednesday, 22 March 2023.

# AGENDA

1. **Declarations of Interest** (Pages 3 - 4)  
To receive declarations of Interest from Members (guidance attached).
2. **Apologies for absence**  
To report apologies for absence and to identify substitute members
3. **Minutes** (Pages 5 - 9)  
To confirm the minutes from the meeting of the Service Improvement and Efficiency Committee held on 17 October 2022.
4. **Telephony Update** (Pages 10 - 19)