

Broadland Service Improvement and Efficiency Committee

Agenda

Members of the Broadland Service Improvement and Efficiency Committee

Cllr Lisa Starling (Chairman)
Cllr Stuart Clancy
Cllr Adrian Crotch
Cllr Jonathan Emsell
Cllr James Harvey
Cllr Paul Newstead

Cllr Bibin Baby (Vice-Chair)
Cllr Richard Potter
Cllr Dave Thomas
Cllr Emma Tovell
Cllr Tony Yousefian

Date & Time:

Monday, 5 August 2024 at 6.00 pm

Place:

Lower Yare - Horizon Centre, Peachman Way, Norwich, NR7 0WF

Contact:

James Overy, tel 01603 430540
Email: committee.bdc@southnorfolkandbroadland.gov.uk
Website: <http://www.southnorfolkandbroadland.gov.uk/>

Public Attendance:

If a member of the public would like to attend to speak on an agenda item, please email your request to committee.bdc@southnorfolkandbroadland.gov.uk, no later than 5.00pm Wednesday, 31 July 2024.

AGENDA

1. **Declarations of Interest** (Pages
3 - 5)
To receive declarations of Interest from Members (guidance attached).
2. **Apologies for absence**
To report apologies for absence and to identify substitute members.
3. **Minutes** (Pages
6 - 8)
To confirm the minutes from the meeting of the Service Improvement and Efficiency Committee held on 18 October 2023, and consider any matters arising.
4. **Revised Complaints Policy** (Pages
9 - 22)